

FREQUENTLY ASKED QUESTIONS ABOUT ONLINE GIVING

Please understand that Online Giving is not intended to replace the traditional act of Sunday offertory, rather it is meant to enhance it.

1. What is Online Giving?

Online Giving is a direct payment program whereby your contribution is debited automatically from your checking or savings account into your church's bank account.

2. What are the advantages of Online Giving?

It makes it easy to fulfill stewardship commitments, even when you can't attend church. You never have to bring cash or checks to church. Giving electronically also helps the church save money and improve its budget!

3. How are my contributions automatically deducted from my account?

Once you complete the online registration form, the contribution amount you specify will automatically be transferred from your bank account to the church's bank account.

4. When will my contribution be deducted from my account?

Your electronic contribution will be debited on the date you specify on the donation form.

5. If I do not write checks, how do I keep my checkbook balance straight?

Since your contribution is made at a pre-established time, you simply record it in your check register on the appropriate date. Electronic contributions are recorded for you on your bank statement as well as your online reports.

6. Without a canceled check, how can I prove I made my contribution?

Your bank statement gives you an itemized list of electronic transactions as well as your online reports.

7. Can I put different amounts in offerings and have all of them withdrawn at different times?

You can set up to contribute to different offerings at different times; HOWEVER you will have to do each one separately. You will receive a receipt for each one.

8. What if I change bank accounts?

Login and update your account information.

9. Is Online Giving risky?

It's less risky than writing checks or bringing cash to church. Electronic contributions cannot be lost, stolen or destroyed and have an extremely high rate of accuracy.

10. What if I try Online Giving and don't like it?

You can cancel your authorization by deleting your accounts and donation dates.

11. How do I sign up for Online Giving?

Go to www.maryhoc.org, click on the "Online Giving" logo, complete the online registration form and select the donations and the amount you would like to donate along with your bank account information. It's that easy!

We are pleased to announce that our parish offers additional options for giving gifts of treasure to the church. Online Giving is now available for parishioners who would like to make their donations online. As technology continues to progress, there are many ways that these advances can be utilized for the well-being of our parish life. While we understand this means of giving may be met with some hesitation, we intend to answer your questions and address any concerns you may have.

GUIDE TO SET UP YOUR ONLINE GIVING ACCOUNT

1. Go to our parish website, www.maryhoc.org, and click on the logo that says "Online Giving." You will then be taken to our online giving page.
2. Click on either "Create and Account" or "Sign Up for a New Account." You will then be taken to the registration page where you will need to provide some personal information. You will also create a User ID and password for your account (the user ID and password will not be seen by anyone in the parish).
3. After you fill out the registration form and submit it, you will be sent an e-mail to confirm your registration. This could take up to 24 hours, but normally you will receive it in less than a half-hour. To confirm your registration, you will click on the link provided in the e-mail, and you will be ready to log in to your account.
4. After you have logged in, you will be taken to your online giving home page. Here you will indicate which funds you would like to give to, such as the weekly collection, improvement fund, Sr. Ann Irose Mission, etc. You will also indicate whether your gift is a one-time gift or a recurring gift. Recurring gifts can be set-up to draw money from your bank account on a weekly, bi-weekly, monthly, quarterly, twice a year, or yearly basis.
5. You will then indicate the amount of money you would like drawn from your bank account, and you will also provide your bank account information (no one from the parish will have access to your bank account numbers).
6. After you have provided this information, you will be sent a receipt via e-mail. You may also access your giving history for tax purposes, etc.
7. If at anytime you would like to change your donation amount, frequency, etc., you can log in to your account and change these at anytime.
8. If you have any questions about how to set up your account, make changes to your account, or any other questions, please call Brian Niermann at 618-708-1381, or e-mail him at webmaster@maryhoc.org. There is also a user guide you can click on and help videos you can watch as you set-up your account.